

INVESTOR PRESENTATION

FIRST QUARTER 2020



SAFE HARBOR STATEMENT

In this presentation, we make certain statements and reference other information that are “forward-looking statements” as defined in the Private Securities Litigation Reform Act of 1995 (“PSLRA”). The PSLRA provides a safe harbor under the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended, for forward-looking statements that relate to our intentions, beliefs, projections, estimations, or forecasts of future events or our future financial performance. Forward-looking statements involve known and unknown risks, uncertainties, and other factors that may result in materially differing actual results. We can give no assurance that our expectations expressed in forward-looking statements will prove to be correct.

Factors that could cause our actual results to differ materially from those projected, forecasted, or estimated by us in forward-looking statements are discussed in further detail in Selective’s public filings with the United States Securities and Exchange Commission. We undertake no obligation to publicly update or revise any forward-looking statements – whether as a result of new information, future events or otherwise – other than as the federal securities laws may require.

This presentation also includes certain non-GAAP financial measures within the meaning of Regulation G, including “non-GAAP operating earnings per share,” “non-GAAP operating income,” and “non-GAAP operating return on equity.” Definitions of these non-GAAP measures and a reconciliation to the most comparable GAAP figures pursuant to Regulation G are available in our Annual Report on Form 10-K and our Supplemental Investor Package, which can be found on our website <www.selective.com> under “Investors/Reports, Earnings and Presentations.” We believe investors and other interested persons find these measurements beneficial and useful. We have consistently provided these financial measurements in previous investor communications so they have a consistent basis for comparing our results between quarters and with our industry competitors. These non-GAAP measures, however, may not be comparable to similarly titled measures used outside of the insurance industry. Investors are cautioned not to place undue reliance on these non-GAAP measures in assessing our overall financial performance.

OVERVIEW

SELECTIVE
BE UNIQUELY INSUREDSM

A TRACK RECORD OF SUPERIOR EXECUTION

STRONG UNDERWRITING PERFORMANCE WITH SIX CONSECUTIVE YEARS OF DOUBLE-DIGIT ROES

**2019 Non-GAAP Operating ROE OF
13.3%***

27

State Footprint**

\$3.0B

**Market Cap
(as of 5/18/2020)**

90+

**Years of Financial
Strength and
Superior Execution**

\$2.7B

**2019 NPW
(up 7% Y/Y)**

93.7%

**2019 GAAP
Combined Ratio**

*Refer to "Safe Harbor Statement" on page 2 of this presentation for further detail regarding certain non-GAAP financial measures.

**State Footprint refers to Commercial Lines only

OUR SUSTAINABLE COMPETITIVE ADVANTAGES

Franchise value distribution model with best-in-class partners

- Enables effective management of pricing and retention
- Presents significant opportunity for profitable growth
- Agent overall satisfaction rating of 8.8/10

Unique field model enabled by sophisticated tools and technology

- Locally-based underwriting, claims, and safety management specialists
- Agile capability and excellent data analytics
- Sophisticated pricing and underwriting tools

Superior customer experience delivered by best-in-class employees

- Total attention to customer experience (“CX”)
- Developing holistic solution for 24-hour omni-channel shared experience
- Increased customer engagement
- Value-added services

SUMMARY OF OUR OPERATIONS

Commercial Lines (80% of NPW)

- Focused on disciplined growth
- Strong calendar year profitability; Commercial Auto improving, but remains an area of focus
- Drivers of profitability include strong new business growth and retention, and accelerating renewal pure price increases

Personal Lines (11% of NPW)

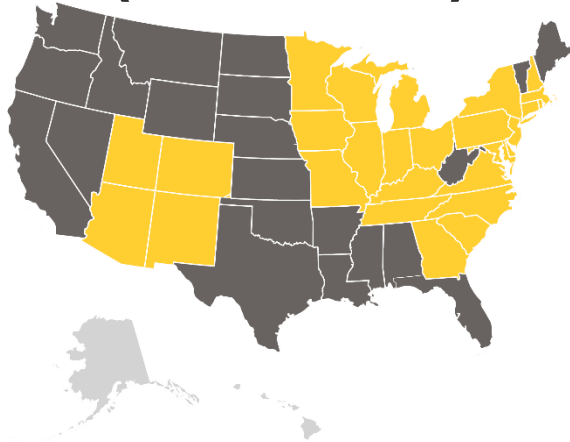
- Targeting a 90% homeowners combined ratio in a normal CAT year (~14 points)
- Competitive market conditions hurting personal auto growth
- Third largest “Write Your Own” National Flood Insurance Program participant; partial hedge for catastrophe losses

Excess & Surplus (9% of NPW)

- Focus on achieving target combined ratio; top-line will depend on market conditions
- “E&S light” product mix
- Margin improvement through targeted price increases, exiting challenged segments, and claim outcome improvements

SUPER REGIONAL COMPANY WITH NATIONAL CAPABILITIES

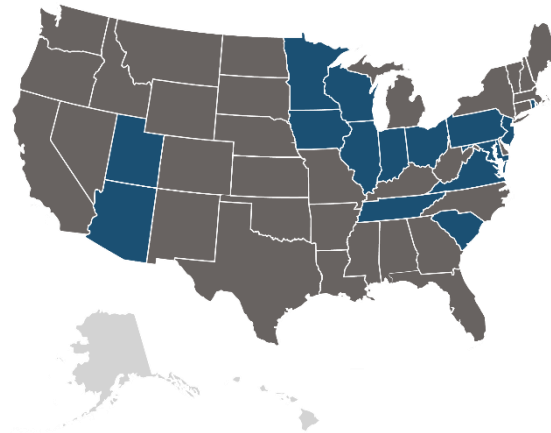
Standard Commercial (80% of NPW)



27
States & D.C.

~1,350
distribution partners

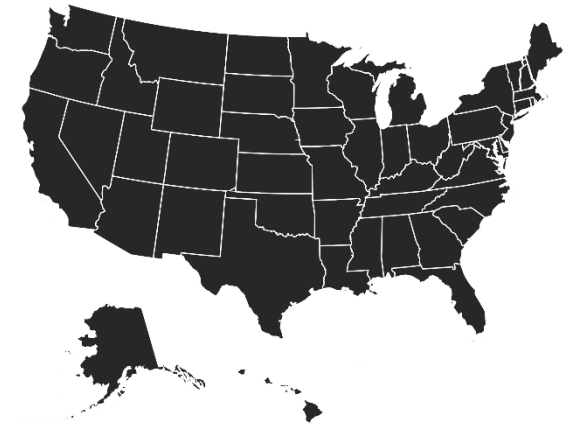
Standard Personal (11% of NPW)



15
States

~770
distribution partners

E&S (9% of NPW)

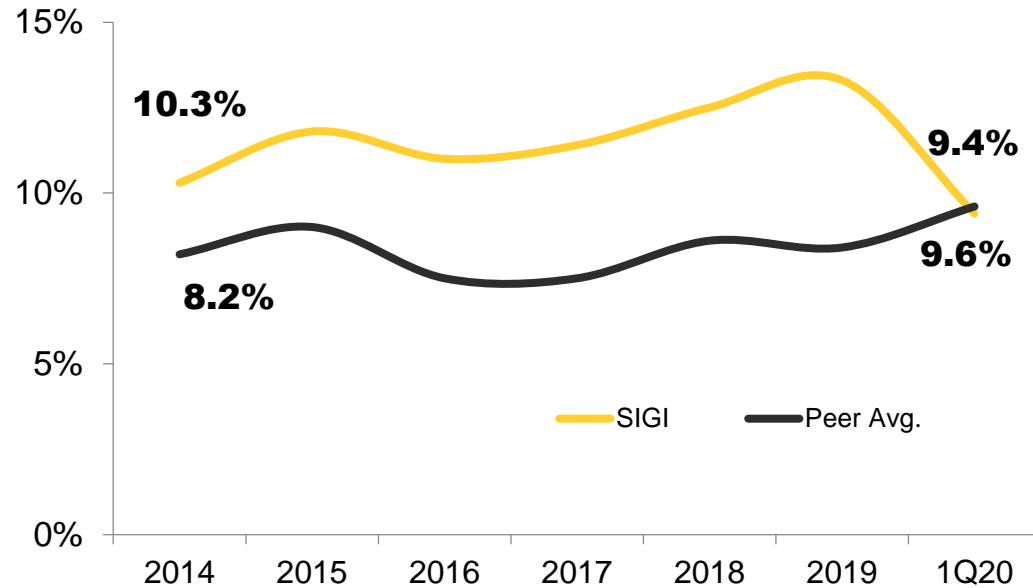


50
States & D.C.

~90 wholesale
distribution partners

STRONG ROE OUTPERFORMANCE RELATIVE TO PEERS

Historical Non-GAAP Operating ROEs*



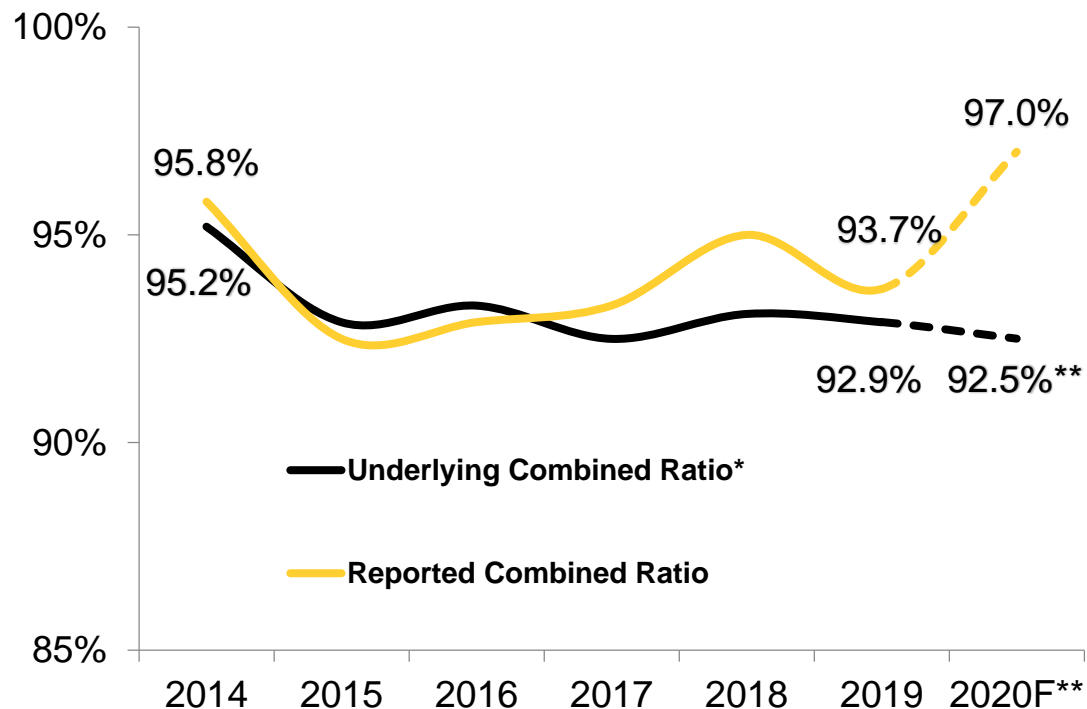
- Strong underwriting and investment contributions
- Superior 13.3% non-GAAP operating ROE* in 2019
- SIGI non-GAAP operating ROE* in 1Q20 includes 3.6 points of COVID-19-related impacts
- A track record of generating ROEs well in excess of our cost of capital and peer group averages

* Refer to "Safe Harbor Statement" on page 2 of this presentation for further detail regarding certain non-GAAP financial measures.

Peer index includes TRV, HIG, CNA, CINP, THG, UFCS, MCY, HMN, and KMPR

EXCELLENT HISTORICAL OPERATING RESULTS

Historical GAAP Combined Ratios



* Underlying GAAP combined ratio excludes catastrophe losses and prior year casualty reserve development

** 2020F underlying combined ratio is the midpoint of guidance range of 92.0%-93.0%

2020 UPDATED GUIDANCE (INCLUDING ESTIMATED COVID-19 IMPACT):

- Underlying combined ratio between 92% and 93% (assuming no prior year casualty reserve development)
- Catastrophe losses of 4.5%
- \$160 million of after-tax net investment income
- 18.5% tax rate
- 60.5 million outstanding shares

MAJOR UPDATES TO 2020 GUIDANCE

Our 2020 guidance reflects the current estimated full-year impact of COVID-19 on our industry and our insurance and investment operations:

- A GAAP combined ratio (excluding catastrophe losses) of 92.0% - 93.0%, an increase from prior guidance of 91.5%, primarily due to expense ratio pressure from the estimated full-year impact of COVID-19. Assumes no additional prior-year development
- Catastrophe losses of 4.5 points, an increase from prior guidance of 3.5 points, reflecting higher than expected year-to-date losses including \$35M for two storms in April, and lower expected earned premium
- After-tax net investment income of approximately \$160M, down from prior guidance of \$185M, reflecting expectations for \$10M - \$15M in after-tax net investment losses from our alternative investments

IMPACT OF COVID-19 ON 1Q RESULTS

	Pre-Tax Income (\$ in M)	EPS	Combined Ratio	ROE
• Bad Debt Expense	\$ (10.5)	\$ (0.14)	1.6 pts	(1.6 pts)
• Property Incurred but not Reported (IBNR)	\$ (10.0)	\$ (0.13)	1.5 pts	(1.5 pts)
• Return Premium Accrual (\$75M)	\$ (3.9)	\$ (0.05)	0.5 pts	(0.6 pts)
TOTAL COVID-19 IMPACT	\$ (24.4)	\$ (0.32)	3.5 pts	(3.6 pts)

May not foot due to rounding.

MANAGEABLE UNDERWRITING COVID-19-RELATED EXPOSURE

Standard Commercial Lines

- All property and business owner policies require “direct physical damage,” and have specific exclusions for virus and bacteria
- Approximately 6% of policies have sub-limited, extra expense coverage for up to \$25K for property cleanup (included in \$10M IBNR established in 1Q)
- Limited exposure to workers compensation for healthcare and first responders

Excess & Surplus

- Property accounts for ~30% of our E&S book, and only ~25% of property policies include business interruption coverage
- All property policies require “direct physical damage” to property to trigger business interruption exposure
- Book comprised primarily of small, low hazard risks, with focus on contractors and habitational classes

Reinsurance Protection

- Main catastrophe XOL program has \$735M of coverage in excess of \$40M retention
- Retention drops to \$5M for non-footprint states (including some of our largest E&S states)
- Casualty reinsurance contract provides \$88M of coverage in excess of \$2M retention for workers compensation and general liability

OUR STRATEGIC INITIATIVES

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OUR MAJOR STRATEGIC INITIATIVES



LEVERAGE SOPHISTICATED TOOLS TO ACHIEVE ADEQUATE PRICING

Deploy sophisticated underwriting and pricing tools to achieve price increases \geq loss trends



CONTINUED PROFITABLE GROWTH

Expanding “share of wallet” and new agent appointments;
geo-expansion



EXCELLENT CUSTOMER SERVICE

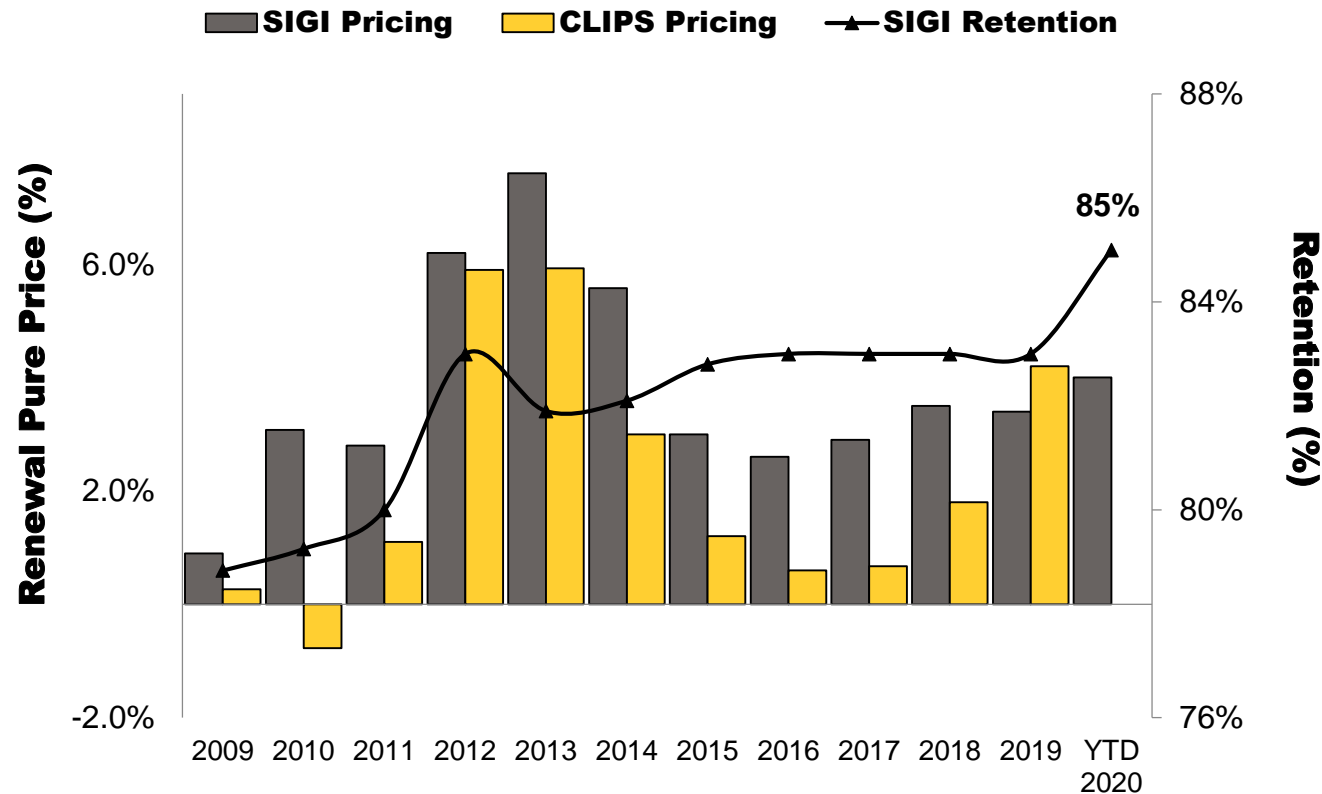
Continue to deliver superior omni-channel customer experience



CULTURE FOCUSED ON INNOVATION AND SUSTAINABILITY

A culture of innovation and ideation, built around principles of sustainability

CONSISTENTLY ACHIEVING PRICE INCREASES IN ALIGNMENT WITH LOSS TREND



CLIPS: Willis Towers Watson Commercial Lines Insurance Pricing Survey

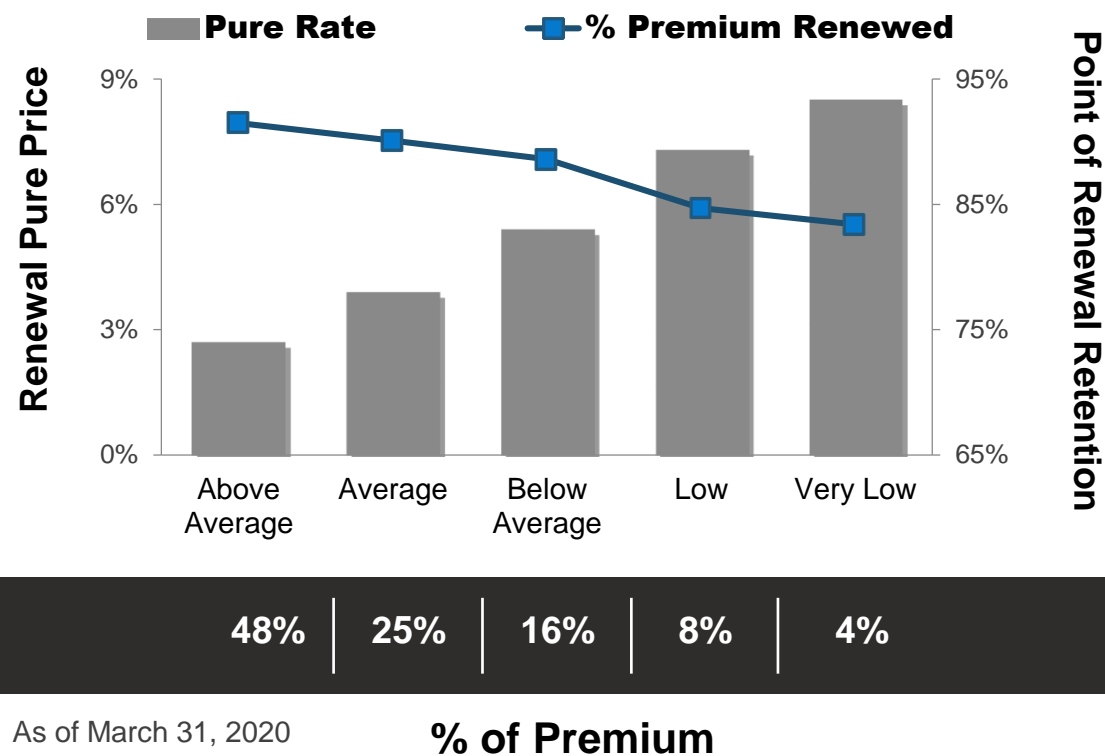
- Selective's renewal pure price increases exceeded industry averages between 2009 and 2018
- Commercial Lines cumulative renewal pure price between 2015 and 2019 was ~16.5% vs. ~8% for CLIPS index
- Ability to obtain appropriate price enabled by:
 - Strong distribution partner relationships
 - Sophisticated tools and actionable data
 - Culture of underwriting discipline

A GRANULAR APPROACH TO PRICING AND UNDERWRITING

- Portfolio management approach yields higher retention and rate
- Account-specific pricing, including:
 - Predictive modeling
 - Relative loss frequency and severity
 - Pricing deviation
 - Hazard and segment consideration

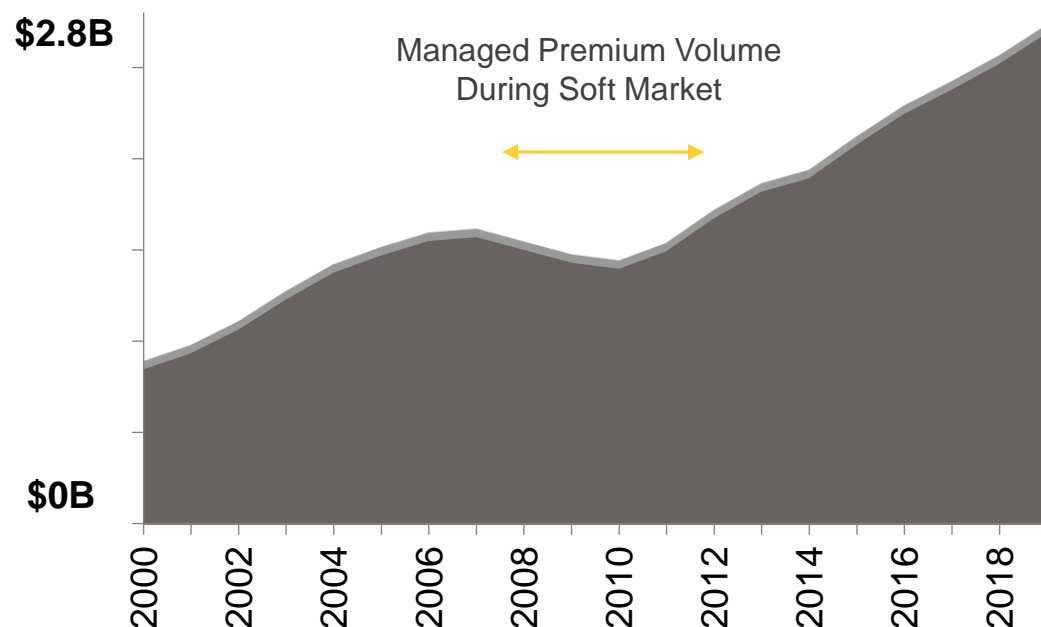
Strong focus on developing tools and technologies that enable more efficient decision making

Commercial Lines Pricing by Retention Group



TARGETING PROFITABLE GROWTH OVER TIME

Historical Net Premiums Written



COMMERCIAL LINES GROWTH DRIVERS:

- Target of growing “share of wallet” to 12% with existing distribution partners
- Target of appointments to represent 25% share in existing markets
- Geo-expansion (5 new states)
- New products and M&A

LOWER
RISK

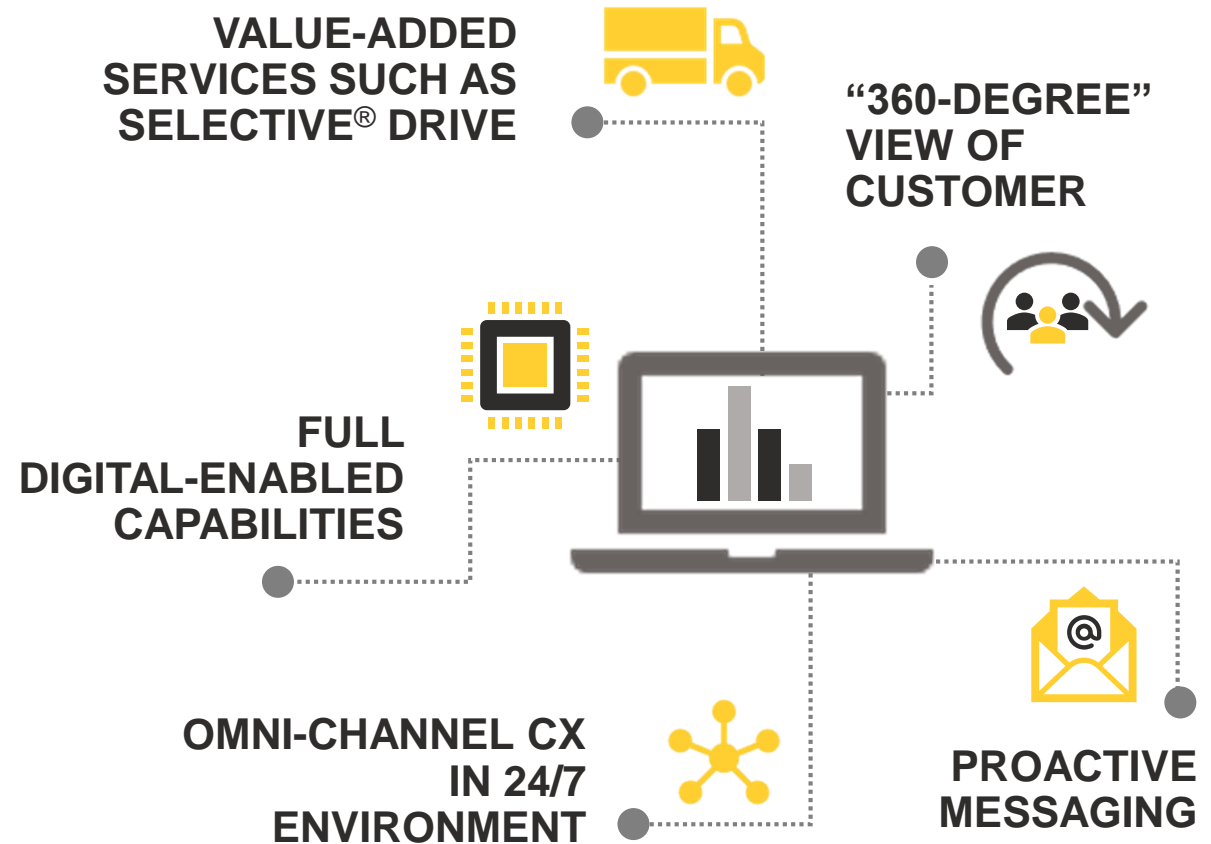


HIGHER
RISK

Additional NPW opportunity of about \$3B by achieving a 3% commercial lines market share in existing footprint

DELIVER A SUPERIOR OMNI-CHANNEL EXPERIENCE

- Changing expectations from customers, and potential disruptive threats from traditional and non-traditional competitors
- Partnering with agents to provide a seamless customer experience
- Identifying value-added services to increase new business hit ratios and retention rates:
 - Customized proactive messaging for product recall, notice of loss, or policy changes
 - Full digital capabilities
 - Additional service offerings such as Selective® Drive and Security Mentor®



STRONG FOCUS ON INNOVATION AND SUSTAINABILITY



A focus on attracting, developing, and retaining the best talent:

- Established an Innovation function, including a lab on our Branchville, NJ campus
- Leadership and development programs
- Initiatives to increase diversity and inclusion
- A focus on sustainability principles, including environmental risk mitigation and preservation, investing in our employees and communities, and a culture of strong governance

- Published our first sustainability report: “Leading with Purpose: Environmental, Social, and Governance Report” in March 2020;
- Officially recognized as a Great Place to Work Certified™ organization in 2020;
- One of the top P&C insurers on the 2019 list of America’s Best Midsize Employers;
- One of the Top Employers for 2020 for showing continual dedication and commitment to establishing a diverse workforce and culture



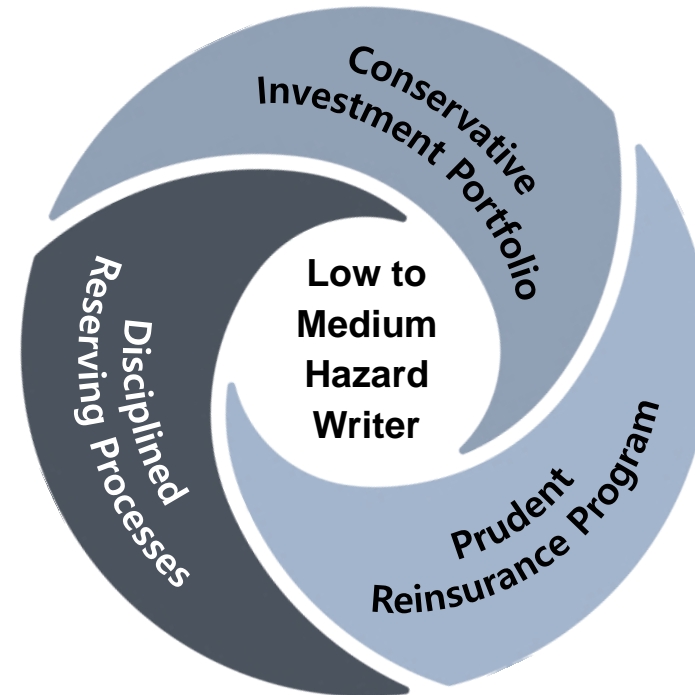
FINANCIAL OVERVIEW

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LOWER RISK PROFILE AND STRONG FINANCIAL STRENGTH

- Strong balance sheet underpinned by a conservative approach to:
 - Managing the investment portfolio
 - Purchasing reinsurance protection
 - Loss reserving
- Conservative business and balance sheet profile allows for higher operating leverage
 - Each full point on combined ratio = ~1 point of ROE
 - Each full point of pre-tax investment yield = ~2.5 points of ROE

A LOWER RISK PROFILE



A WRITER OF PREDOMINANTLY LOW- TO MEDIUM- HAZARD RISKS

- Manage volatility of underwriting results, in part through maintaining a smaller limit profile
- Low account sizes (premium per policyholder) averaging:
 - \$12K for Standard Commercial
 - \$2K for Standard Personal
 - \$3K for E&S
- Low reinsurance attachment points of \$2M per event for property and casualty risks

Percent of Policies with TIV* or Limits of \$1M or Less	Property	Casualty
Standard Commercial Lines	79%	87%**
Standard Personal Lines	85%	98%
E&S Lines	97%	98%

Notes:

* TIV refers to total insured value

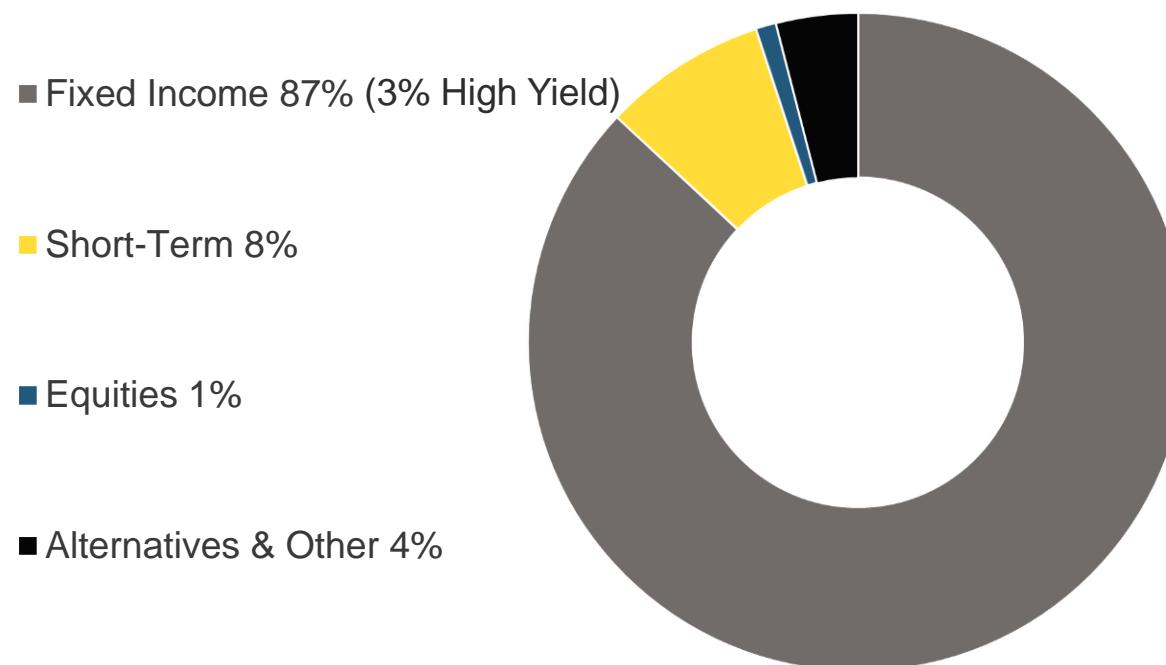
** Excludes workers compensation policies, which do not have statutory policy limits

CONSERVATIVE INVESTMENT PORTFOLIO

Investment Portfolio at 3/31/20

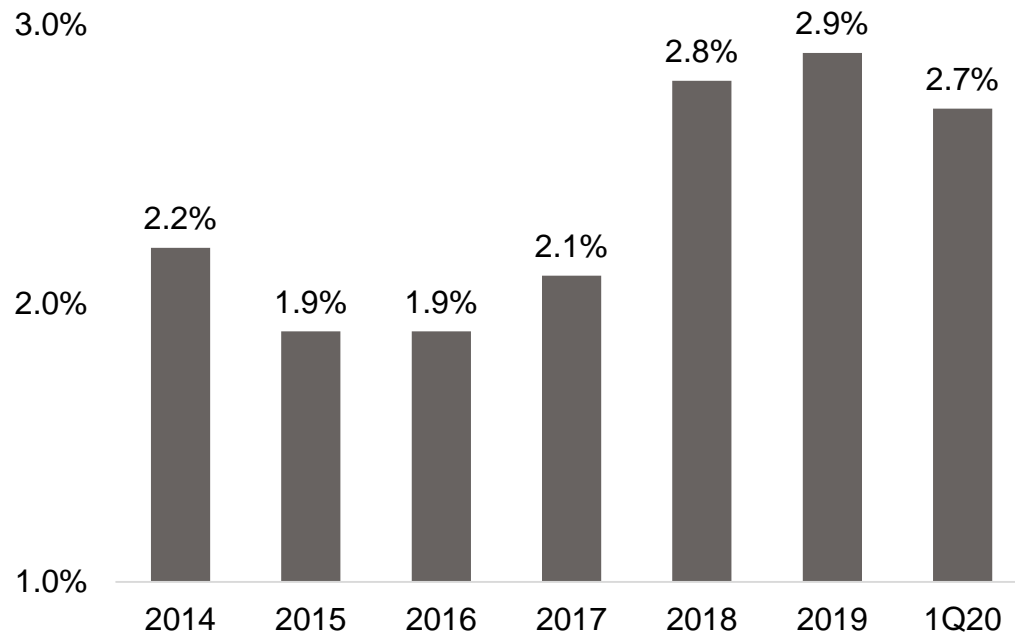
- Core fixed income and short-term investments comprise 95% of the investment portfolio:
 - “AA-” average credit quality
 - Effective duration of 3.3 years
- Risk asset allocation (high yield, public equity, and alternatives) at ~8% of invested assets, remains below our long-term target
- Ongoing work to further diversify our alternative investments portfolio by strategy and vintage

\$6.8B of Investments



ACTIVE PORTFOLIO MANAGEMENT DRIVES INVESTMENT RESULTS

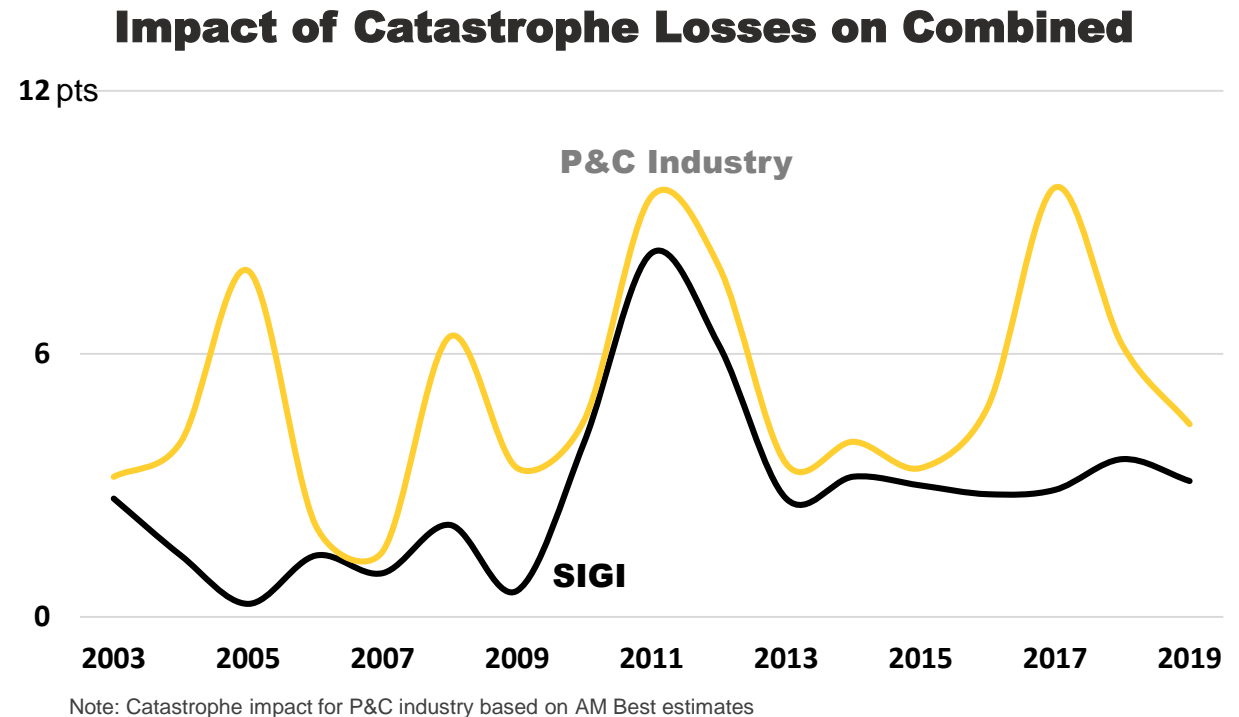
Historical After-Tax Fixed Income Portfolio Yields



- Current fixed income and short-term portfolio duration of 3.3 years
- AA- average credit rating
- Forecasting after-tax net investment income of \$160M in 2020, driven by
 - \$10M-15M of expected alternative investment portfolio losses for the year
 - Continued pressure on new money yields for fixed income investments
 - Reinvestment of strong operating cash flows

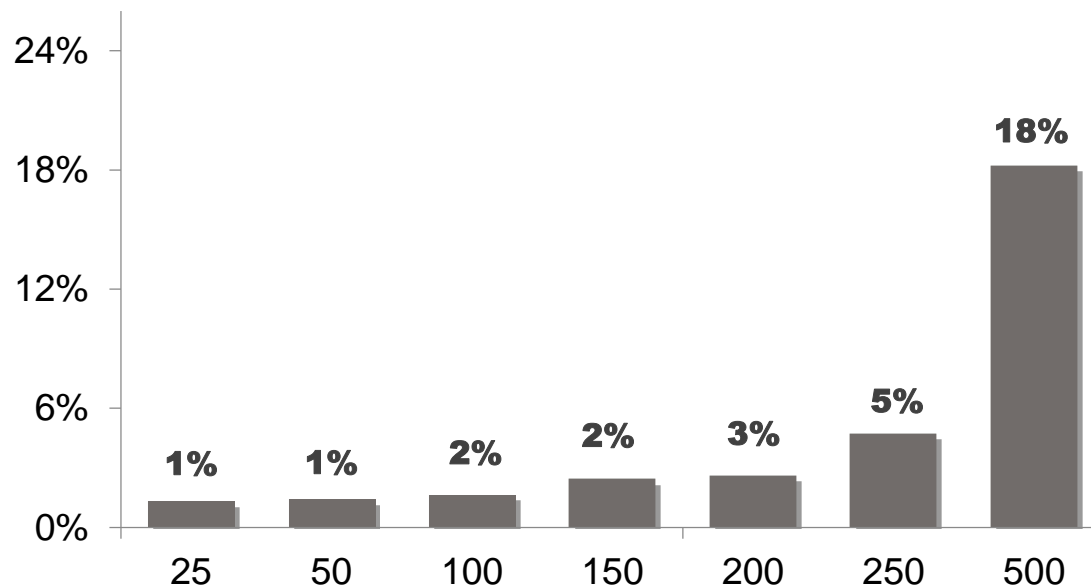
HISTORICAL CATASTROPHE LOSS IMPACT BELOW INDUSTRY AVERAGE

- Catastrophe loss impact over the past 17 years has averaged:
 - 5.1 percentage points for the P&C industry
 - 2.9 percentage points for Selective
- Catastrophe loss mitigation initiatives include:
 - Strict guidelines around coastal properties
 - Focus on geographic diversification and growth that minimizes peak catastrophe aggregations
 - Conservative reinsurance program



CONSERVATIVE REINSURANCE PROGRAM

Net Single-Event Hurricane Loss* as a % of Equity



(Return Period in Years)

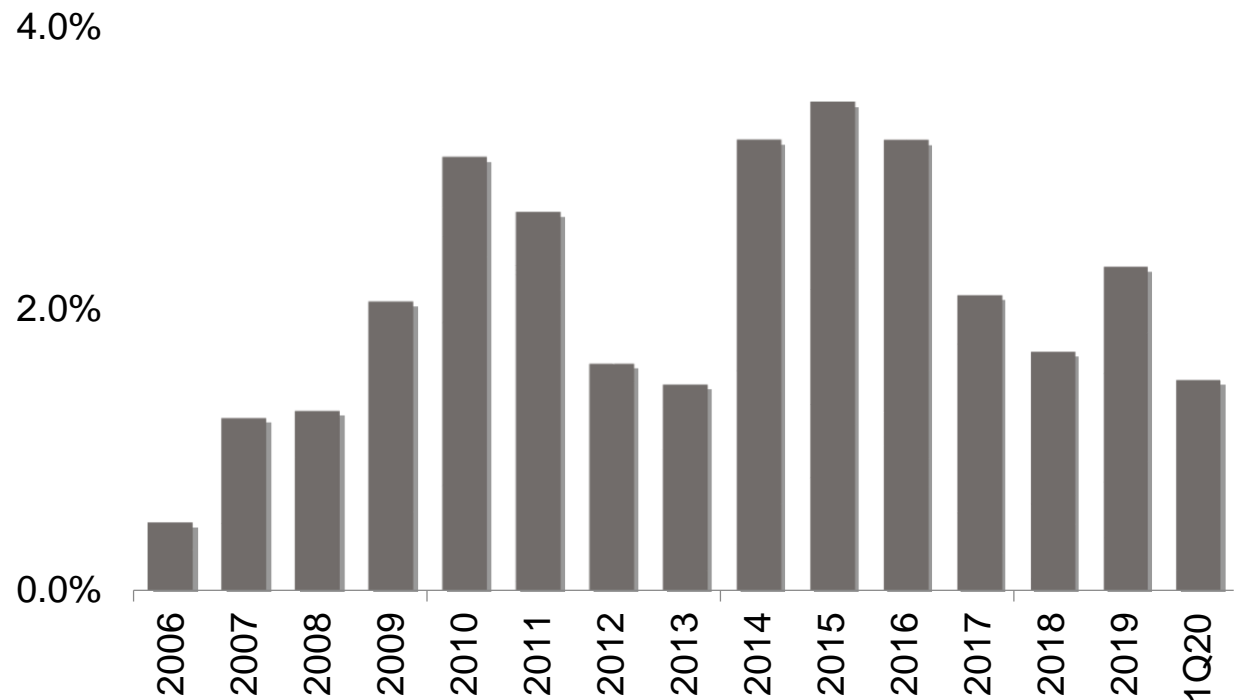
* Single event hurricane losses are net of reinsurance, after tax, and reinstatement premiums as of 1/1/20. GAAP equity as of 12/31/19.

- 2020 property catastrophe treaty structure:
 - Coverage of \$735M in excess of \$40M retention
 - \$242M in collateralized limit, primarily in the top layer of the program
 - Additional earnings volatility protection from our non-footprint \$35M in excess of \$5M layer
- Property XOL treaty covers losses up to \$58M in excess of \$2M retention
- Casualty XOL treaty covers losses up to \$88M in excess of \$2M retention

STRONG RESERVING TRACK RECORD

Impact of Casualty Reserve Development on our Combined Ratio

- Disciplined reserving practices:
 - Quarterly actuarial reserve reviews
 - Semi-annual independent review
 - Independent year-end opinion
- Favorable reserve development in Workers Compensation was partially offset by modest strengthening in Commercial Auto, Personal Auto, and E&S lines during 2019



STRONG CAPITAL AND LIQUIDITY POSITION, GREATER FOCUS ON EXPENSES

CAPITAL AND LIQUIDITY PLAN

- Debt-to-capital ratio of 28.9% includes issuance of \$302M of short-term debt in 1Q to bolster liquidity, although \$50M credit revolver borrowing repaid in May 2020
- NPW to surplus ratio of ~1.4x is at the low end of historical range
- Investing in the business currently provides the most attractive capital deployment opportunities
- Parent company cash and investments is well in excess of our two times annual outflow target

EXPENSE MANAGEMENT

- Upward pressure from COVID-19 related items in short-term, but greater expense leverage over longer term
- Restructured long-term stock compensation program resulting in corporate expense savings
- Areas for operational enhancements include:
 - Workflow and process improvements
 - Robotics
 - Artificial intelligence
 - Talent development
 - Product innovation

A FOCUS ON ROE AND GROWTH IN BOOK VALUE PER SHARE

Generating non-GAAP operating ROE* in line with our long-term target

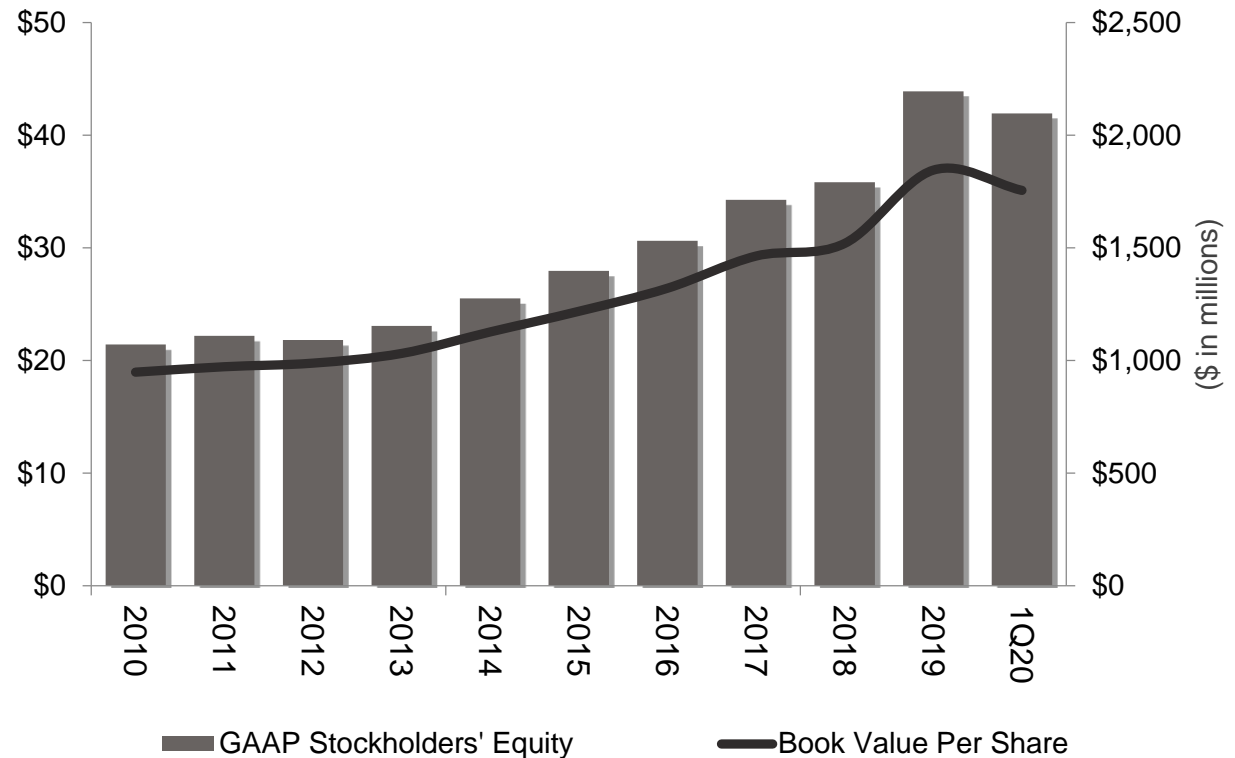


Superior growth in book value per share



Higher total shareholder returns over time

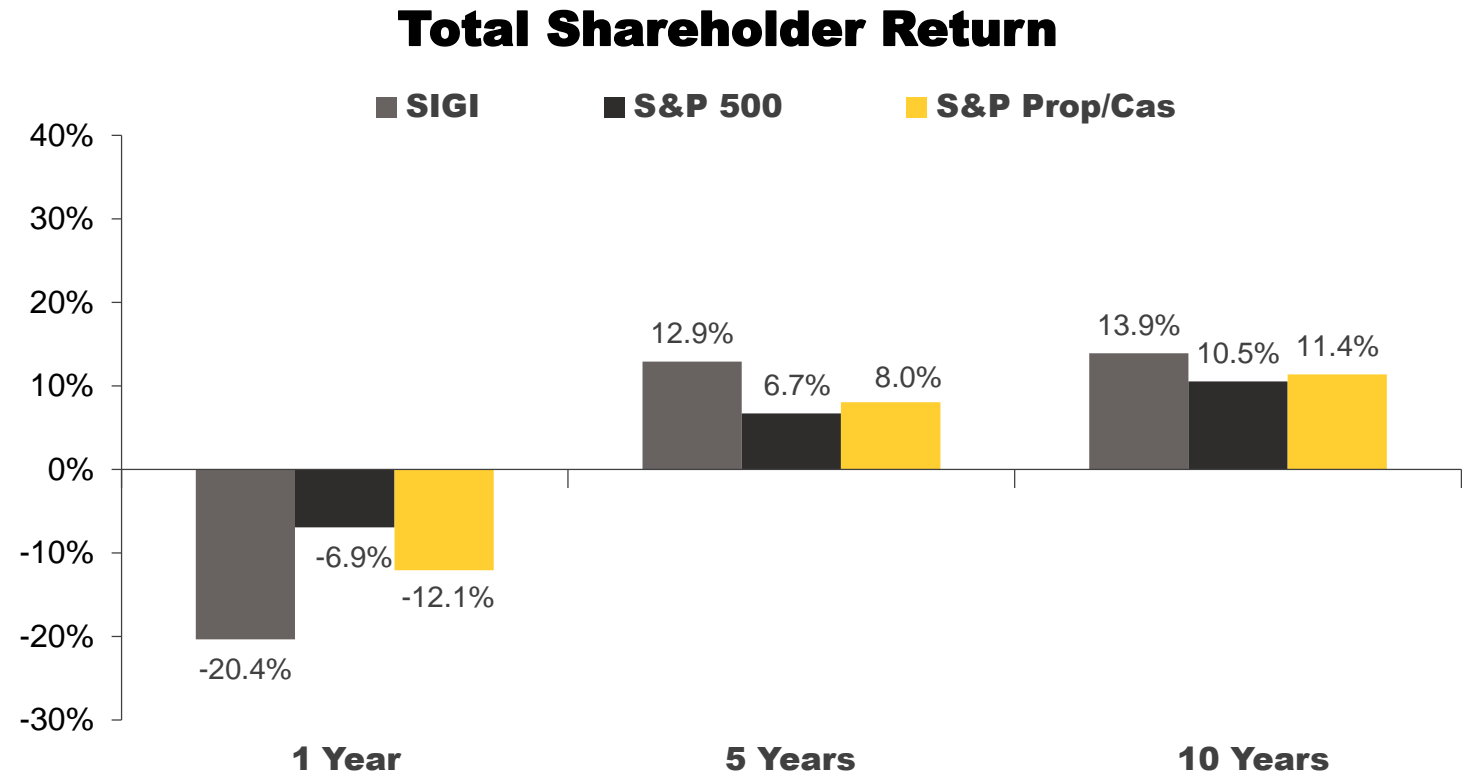
Strong Track Record of Book Value per Share Growth and Shareholder Value Creation Over Time



* Refer to "Safe Harbor Statement" on page 2 of this presentation for further detail regarding certain non-GAAP financial measures.

TOTAL SHAREHOLDER RETURNS HAVE OUTPERFORMED BENCHMARKS

- Solid long-term outperformance in total shareholder return relative to S&P P&C insurance index and S&P 500 index over the past 5- and 10-year periods
- Share price performance has reflected our ability to generate strong and consistent financial results



Note: Total shareholder return calculations as of March 31, 2020

OUR VALUE PROPOSITION

Selective delivers high-tech, high-touch insurance solutions while leveraging a unique distribution model to generate long-term value



Leveraging our competitive strengths to generate sustained financial outperformance

- Franchise value distribution model with best-in-class partners
- Unique field model enabled by sophisticated technology
- Strong customer experience



Excellent growth opportunities within footprint and geo-expansion



Solid underwriting margins, and non-GAAP operating ROEs* in line with our financial targets



Conservative approach to risk selection and balance sheet management

SELECTIVE
BE UNIQUELY INSURED®

INVESTOR PRESENTATION

FIRST QUARTER 2020

